



# RETURNS FORM

**Return to:**

Returns Department  
 USA Sports  
 Units 30-31 Point Pleasant Ind Est  
 Newcastle Upon Tyne  
 England NE28 6HA

|                                     |                          |  |
|-------------------------------------|--------------------------|--|
| <b>Customer Name &amp; Address:</b> | <b>Order Reference</b>   |  |
|                                     | <b>Date of Purchase:</b> |  |
|                                     | <b>Date of Return:</b>   |  |

| QTY | ITEM DESCRIPTION | SIZE | REASON CODE | REFUND/EXCHANGE | NEW SIZE |
|-----|------------------|------|-------------|-----------------|----------|
|     |                  |      |             |                 |          |
|     |                  |      |             |                 |          |
|     |                  |      |             |                 |          |
|     |                  |      |             |                 |          |
|     |                  |      |             |                 |          |

**Codes** 1. Looks different to image on site 2. Ordered more than one size 3. Arrived Late 4. Poor Quality 5. Doesn't Suit Me 6. Incorrect Item Received 7. Product Damaged on Arrival 8. Too big 9. Too small

**Signed:** ..... **Print:**..... **Date:**.....

**RETURNS POLICY:**

By returning your item to us. You are agreeing to the below policy:

- Order can be returned within 28 Days of the Date of Order
- In the event an order is sent back for an exchange but the requested size is not in stock we will contact you to see if you would like to choose a different item of the same value.
- Customer is to cover the cost of original return shipping. For exchanges we will cover the cost of sending you the requested item once we receive the return
- Shipping & shipping return costs are non-refundable for all orders. The cost of your items only will be refunded upon receipt of the returned item.

- Only one exchange is allowed per order, if a second exchange for the same order is requested it will be refunded upon delivery and not exchanged.
- Items without original tags or stickers attached will not be refunded or exchanged.
- Any items not returned in original brand new condition suitable for resale will be returned to the customer and will be ineligible for a refund or exchange
- All returns can only be refunded to the original form of payment
- Refunds and Exchanges will be processed within 7 working days of delivery of the return.

**OFFICE USE ONLY:**

|                               |  |
|-------------------------------|--|
| <b>Date Received:</b>         |  |
| <b>Received by:</b>           |  |
| <b>Authorized / Rejected:</b> |  |
| <b>Date:</b>                  |  |